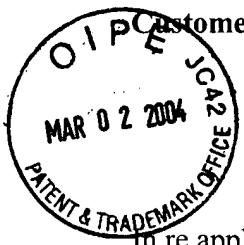


**DOCKET NO. 11157SSUS04C (NORT10-00349)**

## PATENT

Customer No. 33000



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

1. In re application of: : K. Scott Ramey, et al.  
2. Serial No. : 10/662,603  
3. Filed : September 15, 2003  
4. For : METHOD, APPARATUS, AND ARTICLE OF MANUFACTURE FOR WEB-BASED CONTROL OF A CALL SERVER  
5. Group No.: 2661  
6. Examiner: Not yet assigned

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**CERTIFICATE OF MAILING BY FIRST CLASS MAIL**

Sir:

The undersigned hereby certifies that the following documents:

1. Information Disclosure Statement;
2. Three (3) references as cited in Information Disclosure Statement;
3. Form PTO/SB/08A; and
4. A postcard receipt;

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on February 26, 2004.

Date: 2/26/04

Kathy Cedar  
Mailer

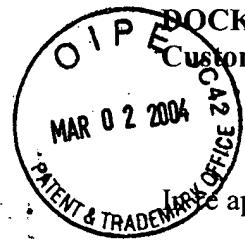
Mailer, Robert D. McMurtry

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DOCKET NO. 11157SSUS04C (NORT10-00349)  
Customer No. 33000

PATENT



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Information application of: : K. Scott Ramey, et al.  
Serial No. : 10/662,603  
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CALL SERVER  
Group No.: 2661  
Examiner: Not yet assigned

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**INFORMATION DISCLOSURE STATEMENT**

Pursuant to the duty of disclosure under 37 C.F.R. § 1.56, Applicant submits this statement. This submittal is made in accordance with 37 C.F.R. §§ 1.97 and 1.98 and § 609 of the Manual of Patent Examining Procedure. The patents, publications and other information herein are listed below and on the attached Form PTO/SB/08A. Copies of the listed references are submitted herewith.

U.S. PATENT NO.

INVENTOR

DATE

5,958,016

Chang et al.

September 28, 1999

Publications

Low C. et al.: "WebIN - An Architecture for Fast Deployment of In-Based Personal Services", Workshop Record, Intelligent Network, Freedom and Flexibility: Realising the Promise of Intelligent Network Services", 21 April 1996 (1996-04-21), pp. 1-12, XP002043670.

Sebastiano, Trigila, Vincenzo Bonafede: "Dolmen - Service Machine Development for an Open Long-Term Mobile and Fixed Network Environment (extends TINA Architecture)", Internet, 'Online!', 18 February 1999 (1999-02-18), XP002259833, retrieved from the Internet: <URL: <http://www.tinac.com>>.

Applicant hereby expressly reserves the right to swear behind the effective dates of any of the above Patents and to question the relevance and materiality of the Patents and Publications listed herein, in whole, in part, or in combination, subsequent to filing this Information Disclosure Statement.

Respectfully submitted,

DAVIS MUNCK, P.C.

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PTO/SB/08A (10-01)

Approved for use through 10/31/2002. OMB 0651-0031  
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Substitute for form 1449A/PTO				Complete if Known	
<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b> <i>(use as many sheets as necessary)</i>				Application Number	10/662,603
				Filing Date	September 15, 2003
				First Named Inventor	K. Scott Ramey
				Art Unit	2661
				Examiner Name	Not yet assigned
Sheet	1	of	2	Attorney Docket Number	11157SSUS04C (NORT10-00349)

## U.S. PATENT DOCUMENTS

## FOREIGN PATENT DOCUMENTS

Examiner Signature		Date Considered	
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\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>1</sup> Applicant's unique citation designation number (optional). <sup>2</sup> See Kinds Codes of USPTO Patent Documents at [www.uspto.gov](http://www.uspto.gov) or MPEP 901.04. <sup>3</sup> Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>4</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>6</sup> Applicant is to place a check mark here if English language Translation is attached.

English language translation is attached.

**Burden Hour Statement:** This form is estimated to take 2.0 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.

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Substitute for form 1449B/PTO				Complete if Known	
<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>				Application Number	10/662,603
				Filing Date	September 15, 2003
				First Named Inventor	K. Scott Ramey
				Group Art Unit	2661
				Examiner Name	Not yet assigned
(use as many sheets as necessary)					
Sheet	2	of	2	Attorney Docket Number	
11157SSUS04C (NORT10-00349)					

## OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS

Examiner Signature		Date Considered	
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